Addison Group is a professional staffing and consulting firm in the US, specializing in connecting companies with professional candidates for contract, contract-to-hire, and direct hire positions. They've historically added between one and three new offices each year and have a large charter to fill entry-level recruiting roles in each new location. Their entry-level hiring model is also very unique; internal employees start as recruiters and move into sales or senior recruiter roles after working for a year. Katie Kocmond, who leads campus recruitment at Addison, knew that her team needed to rethink their candidate engagement strategy to support the company’s continuing growth.

## Challenges

### 1. Reactive Recruiting Tactics

Prior to becoming a Handshake partner, Addison Group lacked the process and dedicated team to fill the high volume of openings they had for entry-level roles. They were simply showing up and hoping for the best.

### 2. Low Employer Brand Awareness Among Students

Addison’s recruiting team knew they needed to do more to effectively convey their brand to students. This lack of exposure combined with a more reactive engagement strategy resulted in lower brand awareness. When a new program aiming to bring on full entry-level classes was announced, the team knew they would need a solution to help their small team get ahead of the fall recruiting season.

## Adding Handshake for Better Results

Addison Group uses data from Handshake to drive more hires and improve their brand.

| minimum of 1 hire from Handshake per new office | 72% message open rate | 4.5x increase in brand awareness |

Addison Group was able to improve their brand awareness by 4.5x, increase their message open rate by 72%, and achieve at least one hire from Handshake per new office.

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“Being able to run a campaign prior to the career fair, have a student look at our brand page, and then click ‘RSVP’ is such a welcome change.”

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Katie Kocmond
Campus Recruitment Manager at Addison Group
Solutions

After partnering with Handshake, Addison Group started to execute a smarter, more data-driven approach to campus recruiting.

**Addison Group was able to engage the right candidates with:**

1. **Targeted Outreach**
   Handshake's dynamic Segments allowed the team to define a list of priority student profiles and automate proactive Campaigns before the busy season kicked off. They also targeted students based on graduation month and location preference.

2. **Data & Insights**
   Handshake's Analytics enabled the team to further optimize their recruiting program over time. They now track how their proactive Campaigns are performing across different majors, schools, and geographic locations. They also began to use Analytics to determine which career fairs they should attend based on past event ROI.

“Hearing a student say ‘I’ve heard of you’ or ‘You contacted me through Handshake’ is a testament to the fact that our efforts are paying off.”

- Katie Kocmond
  Campus Recruitment Manager at Addison Group

Addison’s new data-centric approach has also helped them improve brand awareness with their target audience.

Addison Group has always been defined by its strong, unique culture. With Handshake’s robust Employer Page capabilities, Addison now highlights personalized, dynamic content—like virtual office tours and employee success stories—to better express its culture to prospective candidates.

Reach out to learn how to build a proactive recruiting strategy.

employers@joinhandshake.com | joinhandshake.com/employers